

Appendix 3

Social Inclusion Service offer for residents in local authority housing

<p>Universal</p> <p>Prevention</p>	<p>Referral</p> <ul style="list-style-type: none"> • New tenants/households as part of induction identified through allocations and CBL • Checks/reviews as part of Introductory tenancy conditions • Existing tenants through “tenant” checks system • Referrals from agencies/support services • Self referrals • Predictive Risk Modelling 	<p>Support</p> <ul style="list-style-type: none"> • Initial identification of need • Signposting to appropriate service • Low level support i.e. tenant checks/reviews
<p>Enhanced</p> <p>Targeted Intervention</p>	<ul style="list-style-type: none"> • Tenants/households identified by Social Inclusion Case Work Forum or other agreed referral routes to include • ASB Team • TYSS • Housing Officers • Wardens • Police • Contractors • External agencies and support services 	<ul style="list-style-type: none"> • Allocation of Community Intervention Worker • Holistic Assessment of needs and support plan developed with expected outcomes and timescales • Regular casework sessions and support to access services • Focus on tenancy sustainment and reduction of anti-social behaviour • Voluntary Agreement/Contract of engagement including rights and responsibilities; and possible escalation processes/sanctions
<p>Intensive</p> <p>Support with Enforcement</p>	<ul style="list-style-type: none"> • Tenants/households referred by the Community Intervention Team • EIGs • Social Inclusion Case Work Forum • FIP or FIT upon successful completion of their programme as part of “re-integration package” 	<ul style="list-style-type: none"> • Allocated a Social Inclusion Enforcement Officer • Intensive package of support and enforcement agreed and put in place. • Assertive high level support provided and casework reviewed for progress against agreed outcomes • Necessary sanctions put in place to manage persistent ASB, eg ASBO, ABC, demoted tenancy, NOSP etc <p>If at risk of eviction due to asb:</p> <ul style="list-style-type: none"> • Referral to FIP or FIT • Time limited support package to re-integrate after completion of FIP/FIT

